

You can configure your iPhone to connect to your mailbox using IMAP. In order to do this you will need:

- Your incoming and outgoing mailserver details. (mail.tableitapp.com)
- Your Service Providers SMTP server details. (smtp.tableitapp.com)

Step 1

Tap the *Settings* icon, then scroll down and press **Mail, Contacts, Calendars**.



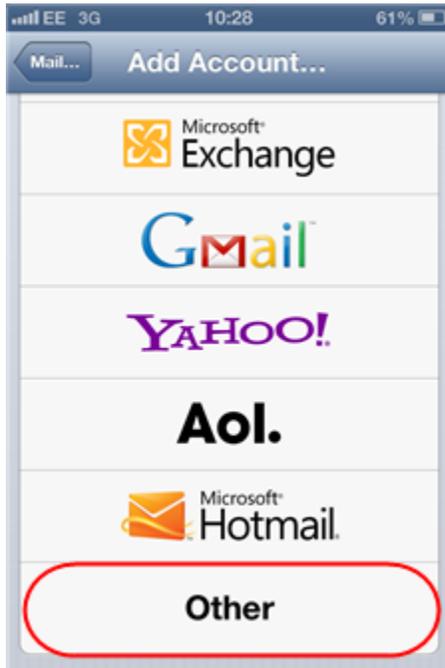
Step 2

Press Add Account.



Step 3

Select Other.



Step 4

Press Add Mail Account.



Step 5

Enter the following information and press **Next**:

- **Name:** Enter your name. People will see this when you send them an *email* from your device.
- **Email:** Enter the full *email* address you are *setting* up. For example, *ralph@ralphsdomainname.com*.
- **Password:** Enter your mailbox password.
- **Description:** Enter an optional description to help you identify this mailbox.



Step 6

Select the **IMAP** tab.



Step 7

You will be prompted to enter some additional information. Enter the following information in the *Incoming Mail Server* box.

- **Host Name:** mail.yourdomainname.com, replacing yourdomainname.com with your actual domain name.
- **Username:** Enter your *email* address, e.g ralph@ralphsdomainname.com
- **Password:** Enter the password you chose when you *set* up the mailbox with in your Fasthosts control panel.



Step 8

In the *Outgoing Mail Server* box, enter the SMTP server details supplied by your service provider, and press **Next**.

Step 9

Your device will display a message that it cannot connect using SSL, and will ask if you wish to *set* up the account without using the SSL. Tap the **Yes** button.



Step 10

Press the **Save** button at the top right of the screen to save your new account.

Your phone will now attempt to connect to your mail server. This can take a couple of minutes to complete.

StarterPlus or Advanced mailboxes

You can configure your iPhone to connect to your mailbox using IMAP. In order to do this you will need:

- Your incoming and outgoing mailserver details.

Step 1

Tap the *Settings* icon, then scroll down and press **Mail, Contacts, Calendars**.



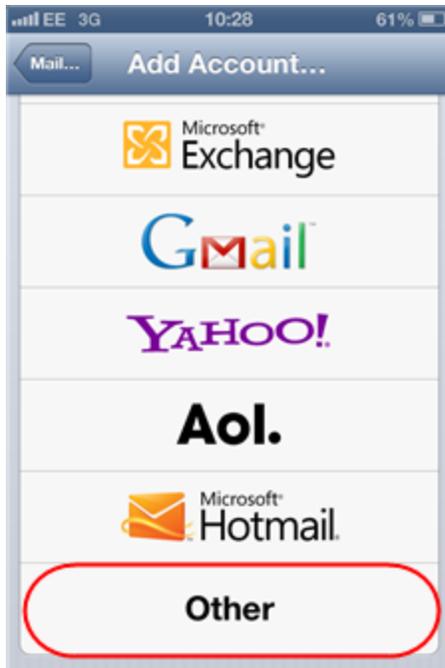
Step 2

Press Add Account.



Step 3

Select Other.



Step 4

Press Add Mail Account.



Step 5

Enter the following information and press Next:

- **Name:** Enter your name. People will see this when you send them an *email* from your device.
- **Email:** Enter the full *email* address you are *setting* up. For example *ralph@ralphsdomainname.com*.
- **Password:** Enter your mailbox password.

- **Description:** Enter an optional description to help you identify this mailbox.



Step 6

Select the IMAP tab.



Step 7

You will be prompted to enter some additional information. Enter the following information in the *Incoming Mail Server* box.

- **Host Name:** mail.yourdomainname.com, replacing yourdomainname.com with your actual domain name.

- **Username:** Enter your *email* address, e.g *ralph@ralphsdomainname.com*
- **Password:** Enter the password you chose when you *set* up the mailbox with in your Fasthosts control panel.



Step 8

In the *Outgoing Mail Server* box, enter the same **Host Name**, **Username**, and **Password** details as the *Incoming Mail Server* box. Once you have entered these details, press **Next**.



Step 9

Your device will display a message that it cannot connect using SSL, and will ask if you wish to *set* up the account without using the SSL. Tap the **Yes** button.



Step 10

Press the **Save** button at the top right of the screen to save your new account.

Your phone will now attempt to connect to your mail server. This can take a couple of minutes to complete.

Professional or Exchange mailboxes

For full Exchange functionality you should connect your iPhone to a Professional mailbox. If you are currently using an Exchange mailbox you can change this to a Professional mailbox within your control panel. You must also enable outlook before your iPhone, iPad or iPod touch will be able to connect fully to your Professional Mailbox

Step 1

Tap the *Settings* icon, then scroll down and press **Mail, Contacts, Calendars**.



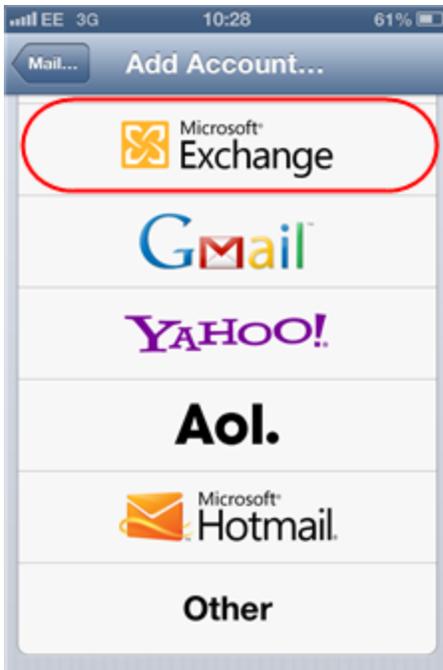
Step 2

Press Add Account.



Step 3

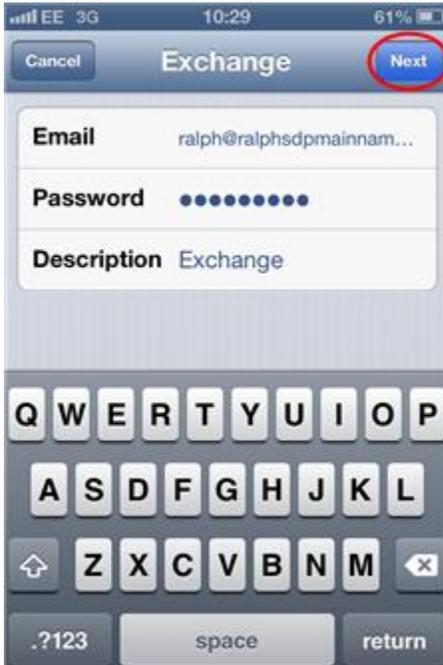
Select Microsoft Exchange.



Step 4

Enter the following details and click **Next**.

- **Email:** If you are *setting* up a Professional mailbox, enter your *email* address (for example *ralph@ralphsdomainname.com*). For Exchange mailboxes, enter the username
- **Password:** The password you chose when you created the mailbox.
- **Description:** This is an optional description to help you identify the mail account in your device.



Step 5

The device will prompt you to enter some additional information. In the **Server** box enter the following:

- If you are connecting to an Exchange mailbox enter *exchange.livemail.co.uk*.
- If you are connecting to a Professional mailbox and your server name is CAS.EMAIL.LOCAL:
Enter *exchange2010.livemail.co.uk*.
- If you are connecting to a Professional mailbox and your server name is CAS.EMAIL2.LOCAL:
Enter *2.exchange2010.livemail.co.uk*.

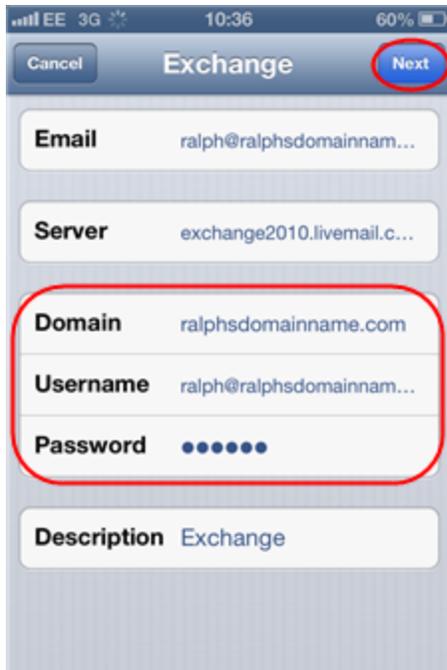
Your server name can be found within your control panel. Our guide will show you how.



Step 6

In the **Domain**, **Username**, and **Password** boxes enter the following information:

- **Domain:** Enter your domain name. For example, if you are *setting* up the *email* address *ralph@ralphsdomainname.com*, enter *ralphsdomainname.com* in this field.
- **Username:** If you are *setting* up a Professional mailbox, enter your *email* address (for example *ralph@ralphsdomainname.com*). For Exchange mailboxes, enter the username [displayed in your control panel](#).
- **Password:** The password you chose when you created the mailbox.
Press the **Next** button at the top right of the screen.



Step 7

Your device will test your connection to your mailbox. When the test is complete, you will be prompted to choose which items you wish to sync with your device.

Click **Save** at the top right of the screen to store your mailbox *settings*